# CONSUMER GRIEVANCES REDRESSAL FORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This 21st day of December' 2024

C.G.No.165/2024-25/Nellore Circle

**CHAIRPERSON** 

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

**Members Present** 

Sri. K. Ramamohan Rao Member (Finance)

Sri. S.L. Anjani Kumar Member (Technical)

Between

Sri. S. Penchalaiah, Telugurayapuram, Kaluvoya (M), Nellore District.

Complainant

#### AND

- 1. Superintending Engineer/O/Nellore
- 2. Dy. Executive Engineer/O/Rapur
- 3. Executive Engineer/O/Nellore Rural

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

#### **ORDER**

on 04.10.2024 at Kaluvoya stating that though the respondents released his agricultural service connection, they did not erect the poles and cable.

- 02. The said complaint was registered as C.G.No.165/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they erected poles and line to agricultural service connection of the complainant.
- 03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint they erected poles and line to the agricultural service connection of the complainant. They also produced copy of the letter of satisfaction issued by the complainant in which he stated that his grievance is redressed. Recording the same, this complaint is closed. There is no order as to costs.
- O4. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21<sup>st</sup> day of December'2024.

CHAIRPERSON

Member (Technical)

### **Documents** marked

For the complainant: Nil

For the respondents: Nil

# Copy to the

Complainant and All the Respondents

# Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.